

STARLINK

Starlink Enterprise customers and Authorized Resellers,

Starlink is making the Priority and Mobile Priority service plans simpler and more flexible. The transition will begin in early 2025, and additional details will be provided closer to rollout.

Priority service plans will include:

- In-Motion use
- A 99.9% network availability SLA
- Local or Global designation
- After priority data is exhausted, service limited to 1Mbps download speed and 0.5Mbps upload speed

	Local	Global
Terminal Access Fee	\$75/mo	\$150/mo
Add Data		
500GB Add recurring 500GB blocks of data at any time. This is the best-value way to purchase data.	\$125/mo (\$0.25/GB)	\$500/mo (\$1/GB)
50GB Add recurring 50GB blocks of data at any time.	\$25 (\$0.5/GB)	\$100 (\$2/GB)

After you've exhausted your recurring Priority data, your service line will automatically top-up with a 50GB block that will not recur. If you choose to opt-out of this top-up option, your service will be limited to 1Mbps download and 0.5Mbps upload.

Priority Frequently Asked Questions (FAQs):

- Will the prices of the new plans vary globally?
 - Yes, Local Priority plans will vary by country, with the planned USD values attached. Pricing in local currency will be provided closer to time. Global Priority plans will have a consistent price globally.
- Will my current plan be grand-fathered in?
 - No, all Priority and Mobile Priority plans will be transitioned to the new structure using the current data level.

Additional FAQs are attached.

Thank you for being a loyal Starlink customer!

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[Questions? See Starlink Support FAQs](#)

[X@Starlink](#)